

St Ives Bay

HOLIDAY PARK

2010

Right on the beach!



Chalets
Caravans
Camping



Book online www.stivesbay.co.uk



family fun...

Welcome

Welcome to St. Ives Bay Holiday Park 2010. Whether you're new to us or one of the more than 40% of customers who return, year after year, we know you'll enjoy looking through the brochure and planning your holiday.

STUNNING SETTING

Our setting is natural and stunning, whenever you choose to visit us. The Holiday Park is set in dunes running down to its own sandy beach (via dunes and steps)*. There is a RNLI lifeguard service from Whit weekend to early September. Many of our units have superb views.

QUALITY WITH CHOICE

We offer a huge range of high-standard accommodation. Most of our caravans have been replaced in the last few years and all our chalets have been substantially refurbished. Our Special Offers provide exceptional value for couples and young families who visit outside the school holidays.

ALL-IN VALUE

With electricity, gas and TV all included in our prices, you don't have to worry about meters adding to the cost of your holiday. What's more, we ensure our on-site shop, bars and food are reasonably priced. Entertainment, entry to the bars, pool, beach and car park are all free. It all adds up to better value for the most important aspect of the Park - you.

SMOKING

Whilst we do not offer 'non-smoking' accommodation, we ask out of respect to other guests that you do not smoke in any of our units.



FAMILIES FIRST

Our Park and facilities are specially tailored to families and couples. We don't offer bookings to same-sex or similar groups. We also respectfully remind parents and guardians of their responsibilities with regard to children and young people. Take a few moments to have a look at the conditions on page 17 of this brochure, notably condition 14.

SORRY NO PETS

We regret that pets are not allowed on the Park, except guide dogs by arrangement only.

YOUR HOLIDAY BEGINS HERE

Why not call or visit our website www.stivesbay.co.uk now and make a provisional booking? There is no obligation or charge. We'll hold your provisional booking for seven days - giving you plenty of time to decide exactly what you want before confirming.

TWO PERSON OFFER

For two people only. Special prices on many units.

FOUR PERSON YOUNG FAMILY OFFER

For up to 4 persons in total. A maximum of 2 adults or a maximum of 3 children all under 10 where there is only 1 Adult.

Babies (maximum of two) of eighteen months or under do not count as a person for the purposes of these offers.

Availability limited. Offers do not apply in conjunction with any other offer. For prices see page 18.

SPECIAL OFFERS



Our Caravans

Most of our caravans are set in natural undulating duneland which overlooks the sea. Some are in sheltered groups about 750 yards from the beach. Many have superb sea views.

Caravans are graded ☀️☀️ (our lowest) to ☀️☀️☀️☀️ (our highest grade) giving you an indication of age and status. All our caravans are well maintained and older units have had much refurbishment. There are many more pictures of all our units on our web site.

The Osprey, Horizon, Sirocco, Bayview & Mirage caravans have decks which are optional at a cost of £60 per week.

For a more detailed specification - please ask!



EVERY CARAVAN HAS:

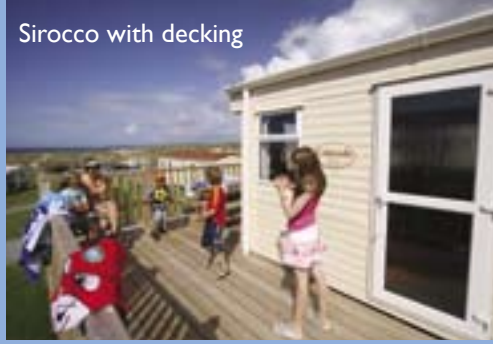
Shower room with toilet • Gas water heater, cooker and fridge • Blankets and pillows (linen & duvets where indicated) • Free colour TV • Free electricity and gas, mains water and disposal • Gas lounge fire

PLEASE NOTE: Towels are not provided in any of our units.

★ See Special Offers, page 18.

SV	SEA VIEW	DK	DECK (optional extra)	LIN	FREE LINEN	DUV	DUVETS	MIC	MICROWAVE	WHEELCHAIR ACCESS
★	OSPREY	☀️☀️☀️☀️	SV DK LIN DUV MIC	<p>Sleeps up to 8 - 3 Bedrooms - 36ft x 13ft</p> <p>1x Double 4'6", 2 x 2 Single 2'3", 1x Bed Settee. New for 2010 these units are closest to the beach. Super wide (13ft) timber/lodge construction with high ceilings. Extras include fridge freezer and heaters in the bedrooms. New for 2010 best ever 13ft super wide.</p>						
★	HORIZON	☀️☀️☀️	SV DK LIN DUV MIC	<p>Sleeps up to 8 - 3 Bedrooms - 36ft x 12ft</p> <p>1x Double 4'6", 1 x 2 Single 2'3", 1 x 2 Single 2', 1x Bed Settee. New in 2003 and since re-carpeted and re-upholstered. Pitched at the beach end. Extra wide with high ceilings. Extras include fridge freezer and heaters in all rooms.</p>						
★	SIROCCO	☀️☀️☀️☀️	SV DK LIN DUV MIC	<p>Sleeps up to 6 - 2 Bedrooms - 28ft x 12ft</p> <p>1 x Double 4'6", 1x 2 Single 2'3", 1 x Bed Settee. Sited at the beach end with sea views. Wider and extra spacious, with double glazing and heaters in the bedrooms. One of our best units. New in 2007.</p>						
★	MIRAGE	☀️☀️☀️☀️	SV DK LIN DUV MIC	<p>Sleeps up to 6 - 2 Bedrooms - 28ft x 10ft</p> <p>1 x Double 4'3", 1 x 2 Single 2'3", 1 x Bed Settee. This unit has a pitched roof, 7ft ceilings, double glazing, bay windows and heaters in the bedrooms. New in 2008.</p>						
★	BAYVIEW	☀️☀️☀️	SV DK LIN DUV MIC	<p>Sleeps up to 6 - 2 Bedrooms - 28ft x 10ft</p> <p>1 x Double 4'3", 1 x 2 Single 2', 1 x Bed Settee. These units have high ceilings and bay windows. Although older, they are located at the beach end with sea views. Carpets 2008 and recent upholstery.</p>						
★	NEPTUNE	☀️☀️☀️		<p>Sleeps up to 6 - 2 Bedrooms - 28ft x 10ft</p> <p>1 x Double 4'3", 1 x 2 Single 2'3", 1 x Bed Settee. New in 2004 this unit has a pitched roof, 7ft ceilings, bay windows and heaters in the bedrooms. Sited in the middle of the park without sea views. New lounge carpets for 2007.</p>						
	MERLIN	☀️☀️☀️		<p>Sleeps up to 6 - 2 Bedrooms - 28ft x 10ft</p> <p>1 x Double 4'3", 1 x 2 Single 2'3", 1 x Bed Settee. New in 2004 this unit has a pitched roof, 7ft ceilings, bay windows and heaters in the bedrooms. Sited in a sheltered area of the park. New lounge carpets for 2007.</p>						
	MERMAID small units	☀️☀️		<p>Sleeps up to 4 - 2 Bedrooms - 26ft x 10ft</p> <p>1 x Double 4', 2 x Single 2'. Sited in a sheltered area in the middle of the park. An older unit that's had much refurbishment and is very good value. Recent upholstery, new lounge carpet and curtains for 2007.</p>						
	EASY ACCESS UNITS	☀️☀️☀️	SV LIN DUV MIC	WHEELCHAIR ACCESS	<p>Sleeps up to 5 - 2 Bedrooms - 36ft x 10ft</p> <p>1 x Double 4'6", 1 x Single 2'3", 1 x Bed Settee. Priced as Merlin. Designed for those needing wheelchair access. Please contact us to be sure that this unit is appropriate to your needs.</p>					
	SUNDEW small units	☀️☀️	LIN DUV	<p>Sleeps up to 6 - 2 Bedrooms - 26ft x 10ft</p> <p>1 x Double 4', 1x 2 Single 2', 1 x Bed Settee. New in 2003 situated in the middle of the park without sea views. Wednesday booking on these units helps you to beat the traffic. Wed - Wed only.</p>						

Sirocco with decking



Osprey interior, new for 2010



sea views...

tranquil surroundings...



A5 Chalet



A4* Chalet interior

A4* Chalets (shown in main image).
Chalets are all timber clad except for A6. A6, A5*, A4* & A5 have pitched roofs. All other chalets have flat roofs.

Our Chalets

Our chalets are grouped in grassy areas at the entrance to the park, all less than 1000 yards from the beach. We have our own free car park by the beach. All chalets are carpeted. Duvets and linen are provided in all A & B grade chalets. Chalets do not have sea views (except some A5*). There are many more pictures of all our units on our web site.

More detail is given in each description. Single and bunk beds are 2ft 6' wide, doubles are 4ft 6' except where indicated. Cots do not fit in bedrooms.



EVERY CHALET HAS:

- Free colour TV • Free electricity • Full size cookers
- Fridge • Convector heaters • Bathroom with toilet • Duvets & linen (except C4 units which have blankets only).

PLEASE NOTE: Towels are not provided in any of our units.

★ See Special Offers, page 18.

SV SEA VIEW

LIN FREE LINEN

DUV DUVETS

MIC MICROWAVE

 WHEELCHAIR ACCESS

A6 CHALET **LIN** **DUV** **MIC**

Sleeps up to 6 - 3 Bedrooms

1 x Double, 2 x Single, 2 x Single.
All brick built, spacious and airy. Recent new carpets and upholstery. Bathroom with pressure shower only.

New bathrooms, windows and beds for 2009 & 2010.

★ **A4 CHALET** **LIN** **DUV** **MIC**

Sleeps up to 4 - 2 Bedrooms

1 x Double, 2 x Single.
Spacious for four people with bay window. Recent carpets and upholstery. Bath with pressure shower.

New carpets 2008.

A5* CHALET **LIN** **DUV** **MIC**

Sleeps up to 5 - 2 Bedrooms

1 x Double, 1 x Single + 1 x Bunk Beds.
A small group of chalets high up in the middle of the park. Recent refurbishment includes new exteriors, windows and carpets.

New bathrooms (shower only) for 2010.

A2 CHALET **LIN** **DUV** **MIC**

Sleeps up to 2 - 1 Bedroom

1 x Double.
Originally 2 bedrooms and now converted into one spacious bedroom. Plenty of room and good value for two people. New bathrooms 2007 fitted with shower only.

New lounge carpets and new beds 2008.

★ **A5 CHALET** **LIN** **DUV** **MIC**

Sleeps up to 5 - 2 Bedrooms

1 x Double, 1 x Single + 1 x Bunk Beds.
Recent redecoration and new carpets throughout. Baths with pressure showers. More spacious than A4.

New carpets 2007. Re-upholstered 2008.

C4 CHALET

Sleeps up to 4 - 2 Bedrooms

1 x Double (4ft), 2 x Single.
These chalets are timber clad with some refurbishment including being re-upholstered in 2004. Supplied with blankets and pillows only.

Recent lounge carpets.

A4* CHALET **LIN** **DUV** **MIC**

Sleeps up to 4 - 2 Bedrooms

1 x Double, 2 x Single.
These chalets have a pitched roof and heaters in the bedrooms. Totally refurbished and extended for 2009/2010 including all new furniture, fixtures, kitchen, carpets and bathrooms (shower only). Pictured in the main image left and bottom right.

New for 2009 & 2010.

B4 OR B5 CHALET **LIN** **DUV**
(Wed to Wed only)

Sleeps up to 4 or 5 - 2 Bedrooms

Either 1 x Double and 2 x Single
OR 1 x Double, 1 x Single + 1 x Bunk Beds.
Please specify sleeping arrangements when booking.

New bathrooms (shower only) for 2010.

Camping



BOOKINGS

To guarantee a place we strongly recommend that you book early. Bookings are taken on a Saturday to Saturday basis during the school holidays. Some hookups are available Sunday to Sunday.

STATIC TENTS

Our static tents are new in 2008/2010 and are 3 bedroom units taking a maximum of 6 people. Bedrooms are: 1 double + 1 single / 1 x 2 single / 1 single. We provide tent, electricity, lights, gas cooker, fridge, microwave, toaster, kettle, plates and utensils. **You need to bring bedlinen, towels etc.** Toilets, showers and washing up facilities are available in the toilet blocks. A security deposit of £50 per tent is taken by credit card with the booking. It will be returned to the same credit card within a week of departure providing the unit is returned in the same clean condition without damage or breakages.

Static Tent Prices Per Week

29 May	239
5 June	174
12 June	174
19 June	184
26 June	193
3 July	228
10 July	253
17 July	299
24 July	447
31 July	447
7 August	447
14 August	447
21 August	447
28 August	273
4 September	196



Static tent interior.

PITCH-ONLY PRICES

Prices are per pitch for 2 adults and 2 children (or 4 adults where there are no children), and one car. Extra charges apply when there are more than 4 people, prices as below. **Maximum of 6 people per pitch and a maximum of 2 cars.** There are no reductions for small units which occupy part pitches. If accommodation, equipment, gazebos, and one vehicle will not fit on one pitch (27ft x 27ft approx.) you will need to book two. Extra pitches are not available on arrival in peak weeks. We do not allow generators on site.

PLEASE NOTE standard & electric pitches are not in the same area. We cannot guarantee pitches together for group bookings.

Pitch Charges Per Night *

2 April – 28 May	10
29 May – 4 June	19
5 June – 9 July	13
10 July – 16 July	17
17 July – 23 July	25
24 July - 13 August	32
14 August - 3 September	29
4 September - 24 September	10

Pitch types are Unserviced, Hookup, Fully Serviced Pitch, Sun-Sun Hookup, and Static Tent.

* The prices shown above include the use of all park facilities such as the pool and clubs. Showers are free. Extras listed below.

Extras (per night)

Hookup, 16 amp	4.00
Fully Serviced Pitch with Hookup, Water & Drainage	5.50
Extra Car	2.00
Extra Person, 10 years old or over	8.00
Under 10	FREE
Showers	FREE
Hot Water	FREE



Exterior of static tents.



Unserviced pitch at the beach end.

fresh sea air...

Our Holiday Houses

There are three houses on the Park. WOLF and LONGSHIPS are right at the front of the Park close to the pool and the Sands Bar. These properties are in a stunning position, only a stone's throw from the beach with uninterrupted views from St Ives to Godrevy Lighthouse. Semi-detached, they have living rooms upstairs with full length balconies looking out to sea.

PENDEEN has similar accommodation space to the other two houses, but it is all on one level. This may suit a party with someone who is less able or disabled. Ring or see our website for details. The houses have their own patio area. All three houses accommodate ten people in four bedrooms with two bathrooms (one with shower but no bath). The sleeping arrangements are one double, one twin and two rooms with twin bunk and one single. Offering a standard above anything else on the park, these units would probably suit two families.

Houses are all spacious with fitted kitchens including fridge freezer, washing machine, dishwasher, double oven (electric fan), large electric hob and microwave. Deposit for these units is £200.



Easter 8 days 2 April	723	17 July - 24 July	1468
10 April - 17 April	492	24 July - 7 August	1468
17 April - 24 April	492	7 August - 14 August	1468
24 April - 1 May	492	14 August - 21 August	1468
1 May - 8 May	628	21 August - 28 August	1468
8 May - 15 May	692	28 August - 4 September	1153
15 May - 22 May	659	4 September - 11 September	943
22 May - 29 May	769	11 September - 18 September	628
29 May - 5 June	1048	18 September - 25 September	628
5 June - 12 June	996	25 September - 2 October	499
12 June - 19 June	1048	2 October - 9 October	499
19 June - 26 June	1048	9 October - 16 October	499
26 June - 3 July	1153	16 October - 23 October	499
3 July - 10 July	1258	23 October - 30 October	699
10 July - 17 July	1468		



a home from home...

Pendeen

Wolf and Longships



By Day...

INDOOR HEATED POOL

Open from 9am-6pm. Entry is free and limited to those staying on the park. The main pool measures 60ft x 30ft and is 7ft at the deep-end. The children's pool is 20ft x 30ft and 2ft 9in deep. For out of season holidays, the pool is open 9am - 1pm every day except Saturday. Children under 12 and non-swimmers must be accompanied by an adult. Pool staff cannot look after individuals.

THE CONSERVATORY (pictured below) adjoins the pool and incorporates the Bay Bistro (eat in or takeaway food), and forms a family area for the Sands Bar at night. Free WiFi Hotspot.



The Conservatory



great for kids...



Holiday Checklist

- **Right on the Beach**
A huge sandy beach, never crowded.
- **Large Indoor Pool**
Heated and free to all staying on the Park.
- **Two Pubs on the Park**
No need to drive.
- **Conservatory**
Soak up the sun. Food available.
Free WiFi Hotspot
- **Free Entertainment**
In the Dynamite Club from Whitsun to early September. (Dates on page 16)
- **Large Shop**
Well stocked and reasonably priced.
- **Bay Bistro**
Reasonably priced and convenient.
(Eat in or takeaway food)
- **Launderette**
Quick, easy and ever popular.
- **Near the A30**
Excellent access to many places of interest.

By Night...

DYNAMITE BAR

The Dynamite Bar offers 7 nights entertainment* for all adults and for children in separate areas. Typically, the children will have Punch & Judy, a magician, fancy dress and discos. Then in the family area (for everyone) a variety of discos, bands and family fun and games are run. Bingo starts at 7.30 pm, 6 nights a week.

THE SANDS BAR

The Sands Bar is adjacent to the conservatory pictured on the previous page. The conservatory joins the Sands Bar making for an amiable, relaxed atmosphere at night when the pool is closed. Food is served from the Bay Bistro (Eat in or takeaway) in the conservatory until 9pm*.



- Free entertainment* for all ages.
- A choice of 2 full size pubs on the Park, both with huge family areas.
- All entertainment* subject to change without notice!

*NB Check all dates on page 16. Entertainment and food services may be limited at the beginning and end of season.

Persons under 18 Years of age are not allowed to drink in our bars under any circumstances. If in doubt we will not serve you unless proof of age is provided.

PLEASE READ CONDITION 14 ON PAGE 17 CAREFULLY





have fun & relax...

General Information

Booking Your Holiday

You can make a provisional booking either by calling our booking hotline 0800 317713 or visiting our website www.stivesbay.co.uk. Provisional bookings are held for 7 days. Bookings may be confirmed by telephone, online or by completing the booking form on page 19 of this brochure.

Payment

On confirmation of your booking, we will take a deposit by cheque, credit or debit card. The balance of payments due must be made 8 weeks prior to your holiday start date. No reminders will be sent for outstanding balances which may result in bookings being cancelled.

Your Holiday Dates

The majority of our accommodation is booked on a Saturday to Saturday basis. We do however have a limited number of caravans & chalets available from Wednesday to Wednesday and a small number of camping pitches available Sunday to Sunday.

Getting to the Holiday Park

The Holiday Park is located in Hayle approximately ½ mile from the A30 providing good access from all parts of the UK. Your accommodation is normally available after 4pm on the first day of your holiday.

Linen

Bed linen and duvets are provided in our houses and some chalets and caravans. Blankets and pillows only are provided in all other caravans – please check your individual accommodation information for details. Linen may be hired on site for a small charge. Please note, we do not provide towels or hire duvets.

Cots

Cot rails which convert the single bed into a cot are provided free of charge in all caravans except Osprey, Sirocco, Mirage and Easy Access. In the Osprey, Sirocco and Mirage, one of the single beds folds away to allow space for a travel cot. Cot linen is not provided. Freestanding cots do not fit in the bedrooms of any other caravans or any of the chalets. We do not supply bed rails. Beds can not be removed from any units to accommodate cots.

Pets

We're sorry but pets are not allowed on site with the exception of guide dogs by prior arrangement.

Single Sex Groups

St Ives Bay Holiday Park provides a relaxed environment tailored to the needs of families and couples. As such we do not offer bookings to single sex or other similar groups.



Important Dates to Remember...

OFFICE	Open daily:	Warden available outside office hours
THE PARK	Open:	Friday 2nd April – Saturday 30th October (Limited facilities for early and late season)
PARK SHOP	Open daily:	Saturday 1st May - Friday 24th September
THE SANDS BAR	Open evenings:	Saturday 1st May - Friday 24th September
	Lunchtime & evenings:	Saturday 29th May – Friday 4th September
DYNAMITE BAR	Open evenings:	Saturday 29th May – Friday 10th September (Separate entertainment for adults & children 7 nights/week)
SWIMMING POOL	Open daily:	Saturday 3rd April – Friday 30th April, 9am - 1pm (except Saturday) Saturday 1st May – Friday 24th September, 9am - 6pm Sunday 26th September – Friday 29th October, 9am-1pm (except Saturday)
BAY BISTRO	Open daily:	Friday 2nd April - Saturday 24th September (Limited opening times early & late season)
LAUNDERETTE	Open daily:	Saturday 1st May – Friday 10th September

Booking Conditions

1. **Booking Contract.** St Ives Bay Holiday Park is owned by Porthvan Enterprises Limited. The renting of a Chalet, Holiday House, Caravan or Touring Pitch (the Accommodation) will form a binding contract between the person (the Client) signing the booking form and staying in the party (who must be 21 years old or more) and Porthvan Enterprises Limited (the Company). The contract is made between the Client and the Company on the basis of the information in the brochure including the booking conditions. The Client may not sublet the accommodation or assign the booking to another party. The Client accepts responsibility of the actions of all persons who will occupy the accommodation and who must all be named on the booking form. A contract is agreed when a deposit is paid and the Company has provided written confirmation it is the responsibility of the Client to check that the written confirmation is correct.

2. **Balance of Monies.** The Client will notify the Company of any delay in forwarding the balance of monies by the due date (56 days, ie 8 weeks) prior to the holiday. If the Company is not notified it will assume that the holiday is cancelled. The Company will retain any monies paid and re-let the accommodation.

3. **Cancellations.** Cancellation of bookings should be advised to the Company's office immediately and then confirmed in writing. The Company will transfer monies already paid (including deposits) to another holiday in the same or following season. Your attention is drawn to the cancellation cover scheme offered. Please note the specific areas covered. No monies except those covered under the cancellation cover schemes are refunded. All amendments to bookings must be put in writing and an admin charge of £10 will be made on 2 or more amendments. No refunds will be given to anyone wishing to depart early.

4. **Claiming your accommodation.** The Company must be paid in full before the accommodation is made available to the Client. Accommodation should be claimed within 24 hours of the arrival time. There are no refunds on unclaimed accommodation. Please advise the office of delayed arrival. Where payment has not been made in full the management will re-let the accommodation at midday on the day following the due arrival day.

5. **Non availability.** Where accommodation booked by the Client becomes unavailable due to circumstances beyond the Company's control, the Company reserves the right to supply accommodation of a similar, or better grade to that booked, or to refund monies paid to the Company in full. Under these circumstances special requests for units may not be fulfilled.

6. **Family Holiday Park - unsuitable persons and unreasonable behaviour.** The Company reserves the right to refuse a booking, to refuse entry, or to eject from the Park and its accommodation any person (or persons) who in the opinion of the Management of the Company is (are) unsuitable to take charge of the accommodation or who during their stay cause a danger, nuisance or disturbance to other persons on the Park. In such cases monies shall NOT be refunded to the Client. The contract shall be deemed discharged when the Client has left the Park. The Company does not accept bookings from all male or all female groups, or similar groups.

7. **Circumstances beyond the control of the Company (Force Majeure).** The Company is relieved of legal and financial liability where damages arise which are due to circumstances beyond its control. These shall include but not be limited to riots, civil disturbance, terrorist activity, industrial dispute, epidemic, storm, fire, water or power cuts.

8. **The Company's Liability.** Except where a statutory liability arises in circumstances of death and personal injury the Company's liability to the Client shall be limited to the price paid for the holiday as detailed in the brochure. It is an express condition of this booking that the Company is relieved of liability for any other accident or loss or damage which may be sustained by Clients or their property. Clients should make their own arrangements for the insurance of personal property.

9. **Weapons, Firearms, Air guns, Knives or similar weapons** are not allowed on the Company's Property. If found The Management will remove them to safe custody.

10. **Breakages.** All breakages or damage must be reported to the office. The Company reserves the right to charge for damage caused although it will not normally do so where damage is accidental. The park reserves the right to charge the Clients credit/debit card or send an invoice for the relevant amount. We may also charge for cleaning of carpets/upholstery & curtains as a result of smoking in the unit or for other reasons.

11. **PETS. THE PARK DOES NOT ACCOMMODATE PETS EXCEPT GUIDE DOGS BY ARRANGEMENT.**

12. **VAT.** All charges quoted are inclusive of VAT at the current rate but the Company reserves the right to amend this or any other tax element in the event of a rate of tax change.

13. **Amenities and entertainment.** The Company will make every effort to provide facilities amenities and entertainment as specified in the brochure. However if due to sickness, lack of support from performers, breakdown of equipment or other similar circumstances which are out of control of the Company it may at times be necessary to withdraw a service or close an amenity or facility without notice. The Company reserves the right to withdraw or alter a service facility or amenity and to change the entertainment programme without notice or refund monies to the Client.

14. **Responsibility for children and under 18's.** Clients who bring children or young people on holiday are responsible for them at all times. They must ensure that under 18's do not consume alcohol on the Park. They are responsible for ensuring that all under 18's return to their unit by midnight. Noise which disturbs others after midnight is not acceptable. Clients who do not respect this condition and who disturb others, or who have children or young people in their party who disturb or cause a nuisance to others or the staff on the Park, WILL BE OBLIGED TO LEAVE THE PARK. THERE WILL BE NO REFUNDS IN THIS CASE. Some activities and entertainment including playground equipment are provided for children. There are no childminding facilities provided by the Company. Children are the responsibility of parents and/or guardians at all times and if necessary must be supervised when enjoying the activities and entertainment and on the play equipment provided by the Company. Children under the age of 12 are not allowed in the Pool building without supervision. The Pool staff have the absolute authority to eject any person from the pool area.

15. **Arrangements and facilities for less able guests** are limited (but improving) at St Ives Bay Holiday Park. In particular we draw your attention to doorways which are too narrow for wheelchair users. Please ring and discuss your requirements with our staff, and confirm them in writing at the time of booking. Special arrangements cannot be guaranteed unless confirmed in writing.

16. **Times of Occupation and Vacation of Accommodation.** The Company will endeavour to have accommodation ready for the Client by 4pm on the arrival date. In very busy weeks or in circumstances beyond the control of the Company, accommodation may be available later than this but will normally be available by 6pm. Accommodation should be vacated by 9am on the departure date. If accommodation is not vacated by 10am then the Company (by Management decision) may remove all personal possessions from the accommodation and will make reasonable efforts to safeguard the property for the collection by the Client as soon as is reasonably possible. A late departure charge of £25 per hour will be made for anyone still in their accommodation after 11am.

17. **Comments and Complaints.** If you have a comment or complaint about St Ives Bay Holiday Park then please bring it to the attention of our staff immediately. They will normally be able to help you. Otherwise please forward your comments within 14 days of your departure. In the event of a complaint it is unlikely that the Company will be able to help you at a later date when the problem could have been solved on the spot. We ask that you read our brochure carefully. Although it is supposed to give a general impression, it does contain much specific written and pictorial information on which you base your holiday choice and sign a binding agreement with us.

CANCELLATION COVER (Recommended)

BENEFITS

- i) Refund of any deposit monies in full
- ii) Refund of any balance of accommodation charges or other monies
- iii) Relief from any further liability under your contract with the Company for accommodation booked and balance of charges due.

PERIOD OF COVER

The cover operates from the day the reservation deposit payment is received in our office up to but not including the day of arrival

PERSONS COVERED

Only those persons named on the reservation form for that individual booking.

ITEMS COVERED

Illness, quarantine, jury service, death, disablement by bodily injury, medical advice following pregnancy, redundancy. For any person named on the booking.

ITEMS EXCLUDED

Insanity, suicide, being under the influence of drugs or alcohol, any defect or infirmity or illness which existed at the time the cover becomes operative.

CLAIMS

Claims must be notified without undue delay and confirmed in writing before the time of arrival, and must be substantiated by a Doctor's certificate where applicable, or by authoritative proof.

RECEIPTS/ACCEPTANCE PAYMENT

The receipt of payment will be acknowledged on the reservation invoice and such acknowledgement confirms the Company's acceptance of the risk. The payment must be received at the time of booking and cannot be added at a later date or refunded once paid.

COST

£12 per week per chalet, holiday house, caravan or touring pitch paid with deposit. This does not cover your personal possessions. Your own personal insurance or household insurance may cover personal accident, loss of money, luggage etc. Please check this prior to your holiday.

Our Prices for 2010

Prices include VAT, electricity, gas and TV.

A6 3 Bed Up to 6	A5* 2 Bed Up to 5	A5 2 Bed Up to 5	A4* 2 Bed Up to 4	A4 2 Bed Up to 4	A2 1 Bed Up to 2	C4 2 Bed Up to 4	Holiday Dates	Osprey 36x13ft SV ☀☀☀☀ Up to 8	Horizon 36x12ft SV ☀☀☀☀ Up to 8	Sirocco 28x12ft SV ☀☀☀☀ Up to 6	Mirage 28x10ft SV ☀☀☀☀ Up to 6	Bayview 28x10ft SV ☀☀☀☀ Up to 6	Neptune 28x10ft ☀☀☀☀ Up to 6	Merlin 28x10ft ☀☀☀☀ Up to 6	Mermaid 26x10ft ☀☀☀☀ Up to 4
							Four person Supplement		70	80					
		20		20			Two person Supplement		60	70	70	50	20		
407	325	305	305	295	203	-	Easter 8 days, 2 April	378	340	315	285	POOL OPEN A.M. ONLY EXCEPT SATURDAYS. BARS & SHOP CLOSED. CHECK DATES PG 16.			
305	244	229	229	221	167	-	Easter 5 days, 2 April	284	255	236	214				
223	203	197	197	187	151	-	10 April - 1 May, 7 days	274	203	203	203				
172	161	142	142	142	132	-	10 April - 1 May, 5 days	208	167	167	167				
242	234	223	234	223	152	152	1 May - 8 May	323	309	285	268	261	183	172	142
242	234	223	234	223	153	162	8 May - 15 May	329	314	298	295	261	183	172	142
283	246	236	246	236	159	189	15 May - 22 May	371	323	305	305	271	183	172	148
283	246	236	246	236	159	189	22 May - 29 May	371	323	305	305	271	183	172	148
397	376	354	354	333	233	260	29 May - 5 June	575	503	458	426	402	305	305	254
303	273	256	256	243	197	193	5 June - 12 June	438	394	366	349	299	234	223	208
326	318	285	285	271	219	227	12 June - 19 June	494	440	397	359	319	254	244	235
360	354	327	327	305	231	252	19 June - 26 June	549	482	407	379	329	283	272	264
423	401	349	349	315	253	274	26 June - 3 July	648	524	427	399	349	315	305	284
457	431	376	376	356	263	300	3 July - 10 July	714	576	489	458	407	333	322	304
573	533	401	401	376	274	305	10 July - 17 July	765	629	539	505	470	356	346	326
629	593	517	577	507	318	391	17 July - 24 July	844	681	623	589	560	472	462	392
687	652	631	631	599	363	468	24 July - 31 July	923	734	727	672	642	567	557	458
687	652	631	631	599	363	468	31 July - 7 August	923	734	727	672	642	567	557	458
687	652	631	631	599	363	468	7 August - 14 August	923	734	727	672	642	567	557	458
687	652	631	631	599	363	468	14 August - 21 August	923	734	727	672	642	567	557	458
687	652	631	631	599	363	468	21 August - 28 August	923	734	727	672	642	567	557	458
550	523	507	505	480	329	377	28 August - 4 Sept	739	559	571	527	499	454	446	366
344	327	317	316	254	203	183	4 Sept - 11 Sept	516	374	364	336	321	284	273	193
285	213	215	215	203	182	162	11 Sept - 18 Sept	336	289	275	260	244	183	172	152
234	213	203	203	193	161	162	18 Sept - 25 Sept	239	222	215	213	202	183	172	152
223	203	197	197	187	151	-	25 Sept - 30 Oct, 7 Days	274	203	203	203	POOL OPEN A.M. ONLY EXCEPT SATURDAYS. BARS & SHOP CLOSED. CHECK DATES PG 16.			
172	161	142	142	142	132	-	25 Sept - 30 Oct, 5 Days	208	162	162	162				

Decking £60 per week. Cots £10.00 per week. High Chairs £10.00 per week. Deposits £70.00 per week, £200 for houses.

SPECIAL OFFERS **TWO PERSON/FAMILY OFFERS (see page 3)**
In the orange boxes offer prices apply. For chalets take the A2 price and add the two or four person supplement shown at top of chart. For caravans take Mermaid price and do the same. If no supplement is shown, there is no offer.

MIDWEEK BOOKINGS ON CHALETs AND CARAVANS - AVOID THE SATURDAY RUSH!
Book Wednesday to Wednesday and enjoy a relaxing journey to begin and end your holiday. Midweek accommodation is made up of B4/5 chalets and Sundew caravans. These units are described in full on pages 4 & 7.

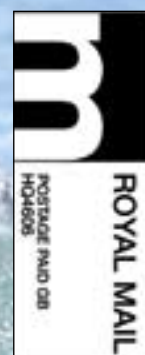
Chalets B4/5 2 Bedroom	Wednesday to Wednesday Units described on pg 4 & 6.	Sundew 26ft Up to 6	Chalets B4/5 2 Bedroom	Wednesday to Wednesday Units described on pg 4 & 6.	Sundew 26ft Up to 6
194	12 May - 19 May	194	366	14 July - 21 July	407
194	19 May - 26 May	194	522	21 July - 28 July	533
287	26 May - 2 June	287	522	28 July - 4 August	533
199	2 June - 9 June	221	522	4 August - 11 August	533
217	9 June - 16 June	244	522	11 August - 18 August	533
243	16 June - 23 June	274	522	18 August - 25 August	533
264	23 June - 30 June	294	365	25 August - 1 Sept	373
304	30 June - 7 July	325	261	1 Sept - 8 Sept	267
325	7 July - 14 July	355	192	8 Sept - 15 Sept	192

Our provisional booking service is FREE call **0800 317713**
or book online www.stivesbay.co.uk

St Ives Bay is brilliantly situated for access to the rest of Cornwall. We are about 1/2 mile from the A30, which makes your journey to us easier, and gives great road access to the many sights and attractions that Cornwall has to offer you.



If undelivered please return to: St Ives Bay Holidays, Upton Towans, Hayle, Cornwall TR27 5BH



St Ives Bay Holiday Park,
Upton Towans, Hayle,
Cornwall TR27 5BH
www.stivesbay.co.uk


St Ives Bay
HOLIDAY PARK